

Frequently Asked Questions and Drop Off Procedures

Hello Dance Families,

All of us at Pure Energy Dance co. want to make sure you feel ready and comfortable heading into our dance season. I am including information to our most frequently asked questions. I am happy to answer any additional questions you may have, so please feel free to email us at pureenergy@sasktel.net or call Karrie-Ann @ 306 290-5152.

When Do Classes Begin?

Classes begin the week starting Tuesday, Sept 8th.

If you have registered for a session class, the first session begins Oct. 10 (Saturday class) or Oct. 13 (Tuesday class).

What COVID-19 Guidelines Have We Implemented at Our Studio?

The list of COVID-19 Guidelines is listed on our website at pureenergy.ca.

This is the link: <http://pureenergy.ca/news-to-note/#reopening-guidelines>

We have also made a short video outlining the procedures students will follow at our studio.

This is the link: https://youtu.be/EoWMsuU_RPU

How Can I View Which Classes I Have Registered For?

After logging onto your account, click on the 3 horizontal bars on the top left and select "View all classes".

How Can I Switch Classes or Cancel A Class?

If you need to cancel a class or if you accidentally registered in a wrong class, please send an email to pureenergy@sasktel.net and we can delete and switch classes for you.

How Do I Pay?

ALL PAYMENTS MUST BE MADE ON THE 1ST OF EVERY MONTH (Sept. fee is due on first class).

Login to your dance account by using your email and password you created when registering.

Select Edit Payment Info On-file

Enter your Credit Card or Visa Debit Card.

Autopay/Recurring Payment Plan:

If you want your payments to be automatically processed the first of each month, select the box that reads "Yes, sign me up for autopay". Then, select "Next".

To process your own payments online on the first of every month:

Select "Pay Now" and enter the amount you would like to pay. Select "Next". Check the box to acknowledge the agreement. Select "Accept".

Alternative Payment Plans:

We can process a credit card or visa debit payment over the phone if you prefer. Please email pureenergy@sasktel.net with a phone number to reach you at and we will call you and process the payment.

If you need to pay at the office, please call when you arrive at the studio during our office hours and we will let you know how we can accommodate you.

Office Hours: Monday to Friday 5:00-9:00 pm, Saturday 10:30 am-2:00 pm

How Can I View My Account to See What Is Owing and What Has Been Paid?

Login to your dance account by using your email and password you created when registering.

Select "View Financial History"

What Does My Child Need to Wear for Dance Class?

Please note: Due to COVID-19 guidelines, we are asking all dancers to wear a bun to class.

The list of our dress requirements for class can be found on our website under the "What to wear for Class" tab. This is the link: <http://pureenergy.ca/look-the-part/>

How Do I Make A Ballet Bun?

If this is the first time learning how to do a bun, please do not worry if it is not perfect! You will get better at it with practice. The bun should be placed at the crown of the head (where the top of the head and the back of the head meet). It is your choice if you would like to use an accessory such as a bun maker (doughnut) or not. Please make sure the student has a couple hair elastics and straight pins (hair pins) in their dance bag in case we need to help with a bun.

There are many tutorials on YouTube. For your convenience, I have selected some for you to view.

This tutorial is great for students with long hair: <https://www.youtube.com/watch?v=3yG7Hcozrf8>

These tutorials are great for students with short hair: <https://www.youtube.com/watch?v=vcsT7Ax9IIE>

<https://www.youtube.com/watch?v=F8mAv>

This is a tutorial using a bun maker: <https://www.youtube.com/watch?v=882m4QKu0sg>

What to Expect When You Arrive at The Studio:

Parking – Parking is available any where on the lots in front of our building and behind our building, except for where there are “No Parking” signs posted. The parking lot is busy so please watch for pedestrians and traffic entering/exiting the Tim Horton’s drive thru.

COVID-19 screening – There is a screening questionnaire on the front door. Students, parents, and instructors are not allowed to attend classes or enter the studio if they are feeling unwell.

The use of masks - We strongly encourage the use of masks while entering and exiting the studio. Masks do not have to be worn during class. Children under the age of 7 do not have to wear the mask if they are uncomfortable or cannot wear it without touching it. We may need to make changes to this recommendation as new information unfolds.

The use of hand sanitizer- Everyone entering the studio front lobby must use hand sanitizer or immediately wash their hands.

Outdoor shoes: We have shoes racks outside our front lobby entrance that can be used for outdoor shoes, however, if possible, students should place their shoes in a plastic bag (please supply your own) and put them in their dance bag. This is to avoid any congestion at the shoe racks.

Maintaining Social Distancing - All studio floors have 6x6 foot square boxes taped onto the floor to maintain social distancing while dancing. This is called the student’s “dancing square”.

Drop Off Procedures:

For families of 1.5 - 4-year-old dancers:

One parent/guardian will bring their child up the stairs, apply hand sanitizer and enter our lobby area where a teacher or studio associate will come greet you and your child and take him/her to class. We ask that you arrive no more than 5 minutes early for class to allow other classes to exit the studio.

If you are in the Creative Movement class for 1.5 - 2-year-olds, one parent/guardian will participate in the class with their child. Parent and child will occupy one 6x6 foot square space together.

We are allowing 1 parent/guardian of 3 – 4-year-olds to stay in our waiting area, however, we encourage drop off if possible. We totally understand the need for some children to have their parents stay. We ask that students come dressed for class with a small bag for their dance shoes, a plastic bag to put their outdoor shoes in, and a leak-free water bottle that has been filled and sanitized at home. Please make sure students have gone to the bathroom before class.

For families of 5 - 6-year-old dancers:

One parent/guardian will bring their child up the stairs, apply hand sanitizer and enter our lobby area where a teacher or studio associate will come greet you and your child and take him/her to class. We ask that you arrive no more than 5 minutes early for class to allow other classes to exit the studio. We do not have our waiting room open for parents at this time and we ask that parents drop off their child and pick them up at the front lobby area no later than 5 minutes after class.

We ask that students come dressed for class with a small bag for their dance shoes, a plastic bag to put their outdoor shoes in, and a leak-free water bottle that has been filled and sanitized at home. Please make sure students have gone to the bathroom before class.

For families of 7 – 12-year-old dancers:

Parents will park and walk their child to the front entrance door for drop off. Students will hand sanitize before entering the front lobby area. A teacher or studio associate will be at the front lobby to help direct students to class.

We ask that you arrive no more than 5 minutes early for class to allow other classes to exit the studio. We do not have our waiting room open for parents at this time and we ask that parents drop off their child and pick them up at the front entrance door no later than 5 minutes after class.

We ask that students come dressed for class with a small bag for their dance shoes, a plastic bag to put their outdoor shoes in, and a leak-free water bottle that has been filled and sanitized at home.

For families of 13-years-old + dancers:

Parents will park and either drop off their child or walk their child to the front entrance door for drop off. Students will hand sanitize before entering the front lobby area. A teacher or studio associate will be at the front lobby to help direct students to class.

We ask that you arrive no more than 5 minutes early for class to allow other classes to exit the studio. We do not have our waiting room open for parents at this time and we ask that parents drop off their child and pick them up no later than 5 minutes after class.

We ask that students come dressed for class with a small bag for their dance shoes, a plastic bag to put their outdoor shoes in, and a leak-free water bottle that has been filled and sanitized at home.

Follow Us on Social Media!

We post a lot of fun content and news on social media so please be sure to follow us!

Facebook: [@pureenergydanceco](#)

Instagram: [@purenrgdanceco](#)